

Share What You Know, Help Someone Grow

Last year, Capilano College launched their Mentorship Program, linking tourism professionals to fourth year tourism students. [Click here](#) to learn about the success of this program and how you can get involved.

Be recognized for Smart People Management Practices

go2 is proud to be presenting the go2 the top award at the 2006 Hospitality Conference. [Click here](#) to find out more about the award, and [click here](#) to find out how awards are a great marketing tool for your business.

Trouble Finding Good Seasonal Employees?

go2 is developing a profile of skilled seasonal workers that will show the characteristics of this group and the best ways to recruit them for your organization. [Click here](#) for more information about this study and how you can participate and get the results for FREE.

Get FOODSAFE Certified on Your Own Time

Did you know that operators of a foodservice establishment are legally required to hold a FOODSAFE certificate or food safety course? [Click here](#) to find out how you can protect your business and your customers from the costs and consequences of food borne illness with FOODSAFE Correspondence.

Welcome to go2's e-newsletter. By clicking on the links below, you will be taken to our site. If you are a tourism employer, be sure to register and check out the **Managing Your People** section to see similar articles. We welcome your feedback-please feel free to contact us.

Having Trouble Finding Staff? Foreign Workers May be the Answer

With an aging population and a declining birthrate, where will BC tourism employers find workers? Part of the answer to that question may be outside Canada. Find out about the different types of visas available and how you can find workers abroad.

[More...](#)

Safety and Security in a Tourism Workplace

Last month we told you about the importance of protecting your customers from threats to their safety. This month read about how you can safeguard your employees from similar dangers. Every year in British Columbia, 1000 workers take time off work because of workplace violence. Employers are responsible for informing employees of hazards or dangers in the workplace. Not only that, but they must also provide the training their employees need in order to do their work safely.

[More...](#)

New Training Programs will Groom Hospitality Supervisors

One of the tourism industry's largest labour shortages is in the area of trained supervisors. Labour market studies show that by 2010, BC will need up to 15,000 more managers in the food & beverage and accommodation sectors. Now, two new training programs offer working professionals a way to gain fundamental supervisory skills and earn accreditation for their efforts.

[More...](#)

Mr. Pickwick's - Implementing Simple People Management Strategies that Work

You're a small business that never worries about recruiting staff because people seldom leave, and when they do, you have a stack of resumes from people willing to wait two years for an opening. Sound like a dream? A fairy tale? This is a reality for Rayana and Roy Blackwell of Mr. Pickwick's, a small restaurant in Vancouver specializing in fish and chips.

[More...](#)



The resource for people in **Tourism**

Tel: 604 930-9770 Web: www.go2hr.ca Email: info@go2hr.ca