

Deadline Extended! Nominate Today for the Employees First Award

go2 is pleased to sponsor the "Employees First Award." This award recognizes an employer who has upheld high standards of excellence in all aspects of best practices and responsibility to its employees, in turn, enhancing the quality of service to our customers. Don't delay, the nomination deadline is Dec. 20, 2004.

[More...](#)

Register for the go2 website and win!

All new registrants to the go2 website between November 5th, 2004 and December 17th, 2004 will be entered into a draw to win a fabulous gift, valued at \$150. Just in time for the Holidays! [Register now](#). Draw date is December 17th.

go2 Announces Debbie Yule as Program Manager

Debbie is responsible for leading the career awareness, employer recognition and website programs. She brings over 10 years tourism experience to go2.

[More...](#)

Short staffed?

Are you looking to fill positions at your organization? Post to BC's exclusive online tourism [Job Board](#) - it's FREE!

Welcome to go2's e-newsletter. By clicking on the links below, you will be taken to our site. If you are a tourism employer, be sure to register and check out the **Managing your People** section to see similar articles. We welcome your feedback and contributions - please feel free to contact us.

Training a Key Ingredient for Success

With nearly 28 years of running Coquitlam's popular John B pub behind her, Lisa Lepinski has no hesitation in placing good staff training high on her list of key ingredients for success. She and husband John realized almost from the moment they opened the John B back in 1978 that "...staff can make or break you...and if you don't put energy and time into your staff, it's a lot more difficult to get rewards." Find out what training techniques have resulted in low turnover, increased sales, and employee satisfaction.

[Full Story...](#)

Manteo Resort's Success: Hire Carefully and Listen to Your Employees

Would you like to know how Kelowna's Manteo Resort is creating one of the finest resort experiences in the Okanagan on par with top resort destinations in Western Canada and the Pacific Northwest? Manteo attributes much of its success to three undertakings: conducting "vibe chats" with staff, the recent development of a new position, Quality Service Manager, and the careful hiring of staff.

[Full Story...](#)

Tips on How to Keep Your Seasonal Employees Coming Back

As a seasonal employer, you know how difficult it can be to find qualified, committed, and motivated employees who will work for a short period of time (winter or summer season). What if you could keep the "stars" of your organization? Find tips on how to encourage your most valuable seasonal employees to come back year after year.

[More...](#)

The Coast Plaza Hotel & Suites in Vancouver Wins 'go2 the top' Award

go2 is pleased to announce the winner of the first annual 'go2 the top' award presented at the BCYHA Sterling Service Awards on November 22, 2004. Congratulations to Craig Norris Jones, General Manager of Coast Hotel & Suites, Vancouver, and his entire team. Find out how the Coast and other nominees demonstrate effective people management practices.

[More...](#)



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Tel: 604 930-9770 Web: www.go2hr.ca Email: info@go2hr.ca