

Congratulations to the 2005 go2 the top Winners

go2 is pleased to present the **go2 the top awards** to the Delta Whistler Village Suites and Mayfield Consulting Canada Inc., the company that runs the food and beverage and hotel operations at the River Rock Casino and Resort in Richmond, British Columbia. [More](#)

Tourism Industry Awards: Nominate Today!

Be sure to nominate a tourism business for the prestigious British Columbia Tourism Awards presented at the Tourism Industry Conference on February 16, 2006. For more information and nomination forms please visit [Tourism BC](#).

go2 is pleased to sponsor the Employees First award category recognizing employer excellence. **New Deadline: December 16th, 2005.** [Nominate Now!](#)

Prize Draw Winner!

go2 would like to thank those of you who visited our booth at the Hospitality Industry Conference held on Nov 28th- 29th. We would also like to congratulate our prize draw winner who has won a gourmet gift basket courtesy of [Foster Walker Gifts of Distinction](#).

Welcome to go2's e-newsletter. By clicking on the links below, you will be taken to our site. If you are a tourism employer, be sure to register and check out the **Managing Your People** section to see similar articles. We welcome your feedback-please feel free to contact us.

How to Avoid Legal Pitfalls This Holiday Season

As the holiday season fast approaches, many workplaces are preparing gift exchanges and staff parties. But before the holiday cheer begins to flow, be mindful that as an employer you face a number of risks that can be minimized with a bit of planning.

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Back to Basics: Focus on the Customer and Profits will Rise

How hard are your employees working to satisfy your customers? There is new evidence that tying employee performance incentives to nonfinancial performance measures, like customer satisfaction levels, can help businesses do better financially.

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How Training Programs will Boost Your Bottom Line: Ainsworth Hot Springs Resort Tells All

Time is money and so if an effective training program can save your managers time while increasing productivity, shouldn't you consider implementing a training program too? This is exactly why Ainsworth Hot Springs' general manager, Megan Rokeby, has recently received kudos. Read on and find out more about implementing a successful training program.

[More...](#)

Finding Today's Young Talent Hard to Manage?

The economy is booming, and choices for graduates today are plenty and varied. Effectively attracting and retaining those candidates under 25 years old known as the Millennial generation requires some different strategies. Start by understanding what is valued and important to this age group so you can manage in a way that appeals to them.

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