

HR Grapevine



Regional Tourism HR Newsletter

Dear **Joyce** — Welcome to the HR Grapevine!

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As a subscriber to TOTA's Manic Monday News, we are sending you our Regional Tourism HR Newsletter, as we think you may be interested. We hope you find value in this publication; however, if you wish to stop receiving this newsletter, you may update your email preference at any time. Feel free to refer a colleague to subscribe if you feel they would be interested!

We appreciate your feedback and input! Please feel free to let us know what you think and send us any HR-related news or events that you would like to see shared in future issues

HR News



> **Minimum Wages are Increasing** Effective June 1, 2018, the general minimum wage in British Columbia will increase to \$12.65, liquor server minimum wage will increase to \$11.40. Incremental increases over the next three years will see both wages increase to \$15.20 by June 1, 2021. [Read more...](#)



> **TRUE Penticton Tourism Showcase** This Think Remarkable Unique Experiences event on May 29 is a great opportunity for tourism employees (and the public) to attend, meet with local tourism businesses and learn about all of the amazing activities, attractions and events happening in and around Penticton this year. (Photo credit: Travel Penticton) [Read more...](#)



> **Recap: Osoyoos Tourism & Hospitality Employer HR/OHS Roundtable** On May 1, [Ginger Brunner](#), go2HR's Regional HR Specialist, and [Stephanie Mallalieu](#), Industry Health & Safety Specialist, facilitated an interactive roundtable for employers representing various tourism sectors. Attendees asked questions regarding seasonal employment contracts, minimum wage, joint health & safety committees, etc. and learned about the support and resources that go2HR offers. If you have HR or health & safety questions within your tourism business, please feel free to contact Ginger 778-721-5523 or Stephanie 604-633-9787 ext. 220.



> **SuperHost Foundations of Service Quality** The course is now available [online and in classroom](#). Watch for a "Super" special announcement during Tourism Week, May 27-June 2! Get social with us [@SuperHostBC](#) on [Twitter](#) and [Instagram](#) and use the hashtag #SuperHostMatters. You can also find us on [LinkedIn](#).



> **Resources to Support Young Workers** WorkSafeBC offers a number of resources for employers to enhance their support for young workers in the workplace, [including tools to train young and new workers](#) and [tips on how they can address safety concerns](#).

HR Best Practices



> **Motivating Seasonal Employees** With the summer season about to kick off, it's not too soon to start thinking about how to keep your seasonal employees motivated. From Community Spirit committees, to employee recognition events and contests, Panorama Mountain Village, Vancouver Trolley Company and Rocky Mountaineer share some of their best practices that smaller employers can learn from, to help monitor and address employee morale throughout the season. [Read more...](#)



> **Employee Engagement Ideas that Work for Small Business** An engaged employee is one who is both absorbed and enthusiastic about their day-to-day work and the direction of the organization as a whole. They are invested in the company's reputation and feel valued in return. This article by Engage for Success offers [6 tips to help small business owners effectively encourage employee engagement](#)

People in the News

Alexander Keith Campbell has taken over as chef at Penticton's TIME winery

Congrats to **Anthony von Mandl**, the founder of Mission Hill Family Estates who will receive an honorary degree from UBCO this spring

Patrick Gramiak, General Manager of Wood Lake RV Park & Marina, is pursuing a new career opportunity outside of tourism, and is stepping down as TIABC's treasurer and vice-chair, as well as from his role as chair of the BC Lodging and Campground Association.

Shie Hyland joined Watermark Beach Resort in the position of Restaurant Manager

Kelly Paziuk has been promoted to Concierge (previously guest services associate) for the summer season at Watermark Beach Resort

Uri Freno is the new General Manager at the Panorama Inn & Suites, Kamloops

DoubleTree by Hilton Hotel Kamloops welcomed **Steve Ceron** as their new General Manager

Tim Hogg is the new Front Office Manager at the Coast Penticton Hotel

Zander Iles joined the Tourism Kamloops team as their new Digital and Content Specialist (Seasonal)

Julie Ratcliffe is the new Events & Marketing Manager at the BC Wildlife Park, Kamloops

Rohan Sheth is the new Groups & Revenue Manager at South Thompson Inn & Conference Centre, Kamloops

Christina Rauch is the new Events & Marketing Manager at South Thompson Inn & Conference Centre

Congratulations to all of the hotel properties in the region who won the British Columbia Hotel Association's inaugural 2018 BC Hotel Association Housekeeping Awards at the end of April.

New addition to your team? Retirement? Internal promotions or other exciting career-related events happening on your team? Let us know so we can help share the news!

Upcoming Events

May 24-26 2018 BC Chamber AGM & Conference - Kamloops

May 27–Jun 3 Tourism Week in Canada – Across BC

May 29 TRUE Penticton - Penticton

June 7 Hire (Diverse) Talent In Small Business - Burnaby

June 15 COR Internal Auditor Training - Vancouver

June 19 Practical Steps to Recruit and Retain an Inclusive Workforce - Burnaby

Don't Forget! Post your jobs on the go2HR Job Board! It's FREE and only for BC's tourism and hospitality industry.

FIND US

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