

Tips to Strengthen Your Investigation Participation (for investigators)

Learn from Incidents to Prevent Recurrence



Be Observant

Pay close attention to the facts and details shared

Ask Questions

Seek clarity and open-ended answers to understand what happened and why

Represent Workers' Perspectives

Share insights about conditions, procedures, or risks from a worker point of view

Support Evidence Gathering

Take notes, review diagrams, and help document witness accounts

Think Systemically

Consider how training, equipment, supervision, and workload may have contributed

Contribute Solutions

Suggest practical controls that could prevent similar incidents in the future



Industry Pro Tip:

Workers may under-report incidents due to fear of blame or disappointing management. As a worker representative, you can foster trust by emphasizing learning over blame and ensuring psychological hazards like stress, harassment, or workload, are included in the investigation. Your perspective strengthens both safety and worker well-being.